



**AGENDA**  
**Meeting**  
of the  
**BOARD OF DIRECTORS**  
of the  
**SANTA BARBARA METROPOLITAN TRANSIT DISTRICT**  
A Public Agency  
**August 9, 2011**  
**8:30 a.m.**  
**Santa Barbara MTD Auditorium**  
550 Olive Street, Santa Barbara, CA 93101

**1. CALL TO ORDER**

**2. ROLL CALL OF THE BOARD OF DIRECTORS**

Dave Davis, Chair; Roger Aceves, Vice Chair; Olivia Rodriguez, Secretary; Dick Weinberg, Director; Brian Fahnestock, Director; John Britton, Director; Chuck McQuary, Director

**3. REPORT REGARDING POSTING OF AGENDA**

**CONSENT CALENDAR**

**4. APPROVAL OF PRIOR MINUTES (ATTACHMENT- ACTION MAY BE TAKEN)**

The Board will be asked to waive the reading of and approve the draft minutes for the meeting of July 26, 2011.

**5. CASH REPORT- (ATTACHMENTS- ACTION MAY BE TAKEN)**

The Board will be asked to review the cash report of July 19, 2011 through August 1, 2011.

**THIS CONCLUDES THE CONSENT CALENDAR**

**6. PUBLIC COMMENT**

Members of the public may address the Board on items within the jurisdiction of the Board that are not scheduled for public hearing. The time allotted per speaker will be at the discretion of the Board Chair. If you wish to address the Board under this item number, please complete and deliver to the MTD Board Clerk before the meeting is convened, a "Request to Speak" form including a description of the subject you wish to address. Additional public comment will be allowed during each agenda item, including closed session items. Please fill out the Request to Speak form and indicate the agenda item # that you wish to comment on.

**7. INTER-REGIONAL TRANSFER POLICY BETWEEN COASTAL EXPRESS LIMITED COMMUTER BUS SERVICE AND MTD'S PUBLIC TRANSIT SYSTEM-(ACTION MAY BE TAKEN)**

Staff will recommend to the Board of Directors that the General Manager be authorized to negotiate an amendment to the existing agreement between MTD and SBCAG pertaining to the Coastal Express Limited commuter bus service.

**8. QUARTERLY STAFF REPORTS (ATTACHMENT- ACTION MAY BE TAKEN)**

The Board will review quarterly staff reports for the period of April 1, 2011 through June 30, 2011.

**9. GENERAL MANAGER'S REPORT- (ACTION MAY BE TAKEN)**

- a) August 22<sup>nd</sup> Service Change
- b) Fiesta
- c) Drug and Alcohol Technician Renewal
- d) Other

**10. OTHER BUSINESS AND COMMITTEE REPORTS– (ACTION MAY BE TAKEN)**

The Finance Committee will report on their meeting of July 26, 2011.

**11. ADJOURNMENT**

**AMERICANS WITH DISABILITIES ACT:** If you need special assistance to participate in this meeting, please contact the MTD Administrative Office at 963-3364 at least **48 hours in advance** of the meeting to allow time for MTD to attempt a reasonable accommodation.



**DRAFT MINUTES**  
**Meeting**  
of the  
**BOARD OF DIRECTORS**  
of the  
**SANTA BARBARA METROPOLITAN TRANSIT DISTRICT**  
A Public Agency  
**July 26, 2011**  
**8:30 a.m.**  
**Santa Barbara MTD Auditorium**  
550 Olive Street, Santa Barbara, CA 93101

**1. CALL TO ORDER**

Chair Davis called the meeting to order at 8:31 a.m.

**2. ROLL CALL OF THE BOARD OF DIRECTORS**

Chair Davis reported that all members were present.

**3. REPORT REGARDING POSTING OF AGENDA**

Imelda Martin, Executive Assistant to the General Manager and Board of Directors reported that the agenda was posted on Friday, July 22, 2011 at MTD's Administrative Offices, mailed and emailed to those on the agenda minutes list and posted on our website.

**CONSENT CALENDAR**

**4. & 5. APPROVAL OF PRIOR MINUTES AND CASH REPORT- (ATTACHMENTS- ACTION MAY BE TAKEN)**

Director Aceves moved to approve the draft minutes for the meeting of June 28, 2011 and the cash reports of June 21, 2011 through July 4, 2011 and July 5, 2011 through July 18, 2011. Director Britton seconded the motion. The motion passed unanimously.

**THIS CONCLUDES THE CONSENT CALENDAR**

**6. PUBLIC COMMENT**

Following a handout that Mr. Musick presented to the Board, he spoke under public comment with a request to General Manager Fisher with regard to the Calle Real property. Chair Davis stated that his comment and hand out will be passed on to the General Manager upon her return.

**7. APPOINTMENT OF MTD AT-LARGE BOARD DIRECTOR (ACTION MAY BE TAKEN)**

The Board briefly discussed the reappointment of Mr. Brian Fahnestock to MTD's Board of Directors. Chair Davis moved to reappoint Mr. Fahnestock as Director recognizing his contribution throughout his years of service to the District. Director Rodriguez seconded the motion. The motion passed unanimously.

**8. VALLEY EXPRESS PASS SERVICE TERMINATION UPDATE (ACTION MAY BE TAKEN)**

Mr. Estrada, Assistant General Manager/Controller updated the Board on the Valley Express service termination, and stated that the Valley Express passengers have been notified of the termination. Mr. Estrada discussed staff's recommendation to refund unused Valley Express bus passes. Director Britton

moved to approve staff's recommendation. Director Weinberg seconded the motion. The motion passed unanimously.

**9. COASTAL EXPRESS LIMITED SERVICE UPDATE- (INFORMATIONAL)**

Mr. Estrada and David Damiano, Manager of Transit Development & Passenger Relations, reviewed the new Coastal Express Limited Service. Mr. Estrada briefly discussed the fare structure that has been discussed with SBCAG staff. Steve Maas, Manager of Strategic Planning & Compliance, reported that in previous meetings SBCAG staff has expressed the desire to focus on 10-ride and 30-day pass holders rather than single-fare riders.

Following a discussion, the consensus of the Board is that MTD wishes this to be a successful program. Although SBCAG will be the policy board for the service, MTD's Board recognizes that the service will be identified as MTD by the passengers and the public. The drivers will wear MTD uniforms, MTD logos are on the buses, MTD's website will advertise the service, and complaints and compliments will be handled by MTD staff. Mr. Estrada stated that Jim Kemp, SBCAG Executive Director, will be meeting with General Manager Fisher in the near future to discuss contractual items related to the service and he feels optimistic that these items will be worked out. In summary, the items that need to be discussed and that will be submitted to SBCAG with comments are fares, transfers, and advertising revenue. Vice Chair Aceves moved to request staff to return to the Board to discuss transfers for a Board vote. Director Rodriguez seconded the motion. The motion passed unanimously.

**10. GENERAL MANAGER'S REPORT- (ACTION MAY BE TAKEN)**

Mr. Estrada reported that the August 22<sup>nd</sup> service change preparations are well underway. Planning and Operations staff has been working vigorously to finalize the changes.

Mr. Estrada stated that the Single Financial Audit is underway.

Mr. Estrada stated that the FTA will conduct a Triennial Review of MTD in September of this year. Mr. Maas has taken the lead in preparing all the managers for this FTA review.

Mr. Estrada reported that staff is preparing for a CHP Inspection in early August.

Mr. Estrada reported on the Grand Jury Report related to Post Employment Benefits in Santa Barbara County.

Mr. Estrada reported that MTD has been informed of a proposal that would reduce Federal public transit funding by as much as 30%. This reduction would represent a service cut of at least 18%.

**11. OTHER BUSINESS AND COMMITTEE REPORTS– (ACTION MAY BE TAKEN)**

City of Santa Barbara Councilmember Self reported that the City Council has been busy working on the General Plan Update.

No other items were discussed.

**12. ADJOURNMENT**

Director Britton moved to adjourn the meeting at 9:12 a.m. Director Aceves seconded that motion. The motion passed unanimously.

**AMERICANS WITH DISABILITIES ACT:** If you need special assistance to participate in this meeting, please contact the MTD Administrative Office at 963-3364 at least **48 hours in advance** of the meeting to allow time for MTD to attempt a reasonable accommodation.

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**Santa Barbara Metropolitan Transit District**  
**Cash Report**  
**Board Meeting of August 9, 2011**  
**For the Period July 19, 2011 through August 1, 2011**

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**MONEY MARKET**

**Beginning Balance July 19, 2011** **\$1,295,363.83**

Accounts Receivable	4,283,978.97
SB-325 (LTF)	418,070.00
Passenger Fares	200,729.31
Measure "A"	107,382.06
SBCC Fares	62,895.00
Miscellaneous/Asset Sales	46,805.00
FTA Operating Assistance	38,876.00
Advertising/Prepaid Deposits	10,968.20
Property Tax Revenue	1.39
<b>Total Deposits</b>	<b>5,169,705.93</b>

WC Transfer - July 11	43.53
ACH Garnishment Trf	(1,642.81)
ACH Tax Deposit	(130,314.38)
Operations Transfer	(158,820.26)
Payroll Transfer	(307,492.94)
<b>Total Disbursements</b>	<b>(598,226.86)</b>

**Ending Balance** **\$5,866,842.90**

**CASH INVESTMENTS**

LAIF Account	\$3,301,309.05
Money Market Account	5,866,842.90

**Total Cash Balance** **\$9,168,151.95**

**SELF INSURED LIABILITY ACCOUNTS**

WC / Liability Reserves	(\$1,326,469.29)
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**Working Capital** **\$7,841,682.66**

**Santa Barbara Metropolitan Transit District**  
**Accounts Payable**

Check #	Date	Company	Description	Amount	Voids
99026	7/22/2011	AXLE TECH INTERNATIONAL DB	BUS PARTS	1,878.66	
99027	7/22/2011	CALIFORNIA ELECTRIC SUPPLY, IN	BUS/FAREBOX PARTS	198.76	
99028	7/22/2011	CARQUEST AUTO PARTS	BUS/SV PARTS	159.53	
99029	7/22/2011	CENTRAL CITY ABS, INC.	ACCIDENT REPAIRS	76.52	
99030	7/22/2011	COAST CLUTCH & BRAKE	BUS PARTS	628.12	
99031	7/22/2011	COAST TRUCK PARTS	BUS PARTS	297.82	
99032	7/22/2011	CUMMINS CAL PACIFIC LLC	BUS TRAINING	903.56	
99033	7/22/2011	CUNNINGHAM'S RADIATOR DBA	REPAIR SERVICE	125.00	
99034	7/22/2011	CA STATE BOARD OF EQUALIZATIO	USER FUEL TAX	1,571.72	
99035	7/22/2011	DENMUN OFFICE EQUIPMENT	OFFICE MACHINE SUPPLIES/MAINTEN	1,260.00	
99036	7/22/2011	DOCUPRODUCTS CORPORATION	COPIER COPIES & SUPPLIES	670.99	
99037	7/22/2011	DOWNTOWN ORGANIZATION, INC.	TC MAINTENANCE	450.00	
99038	7/22/2011	EASY LIFT TRANSPORTATION, INC.	ADA SUBSIDY	47,874.00	
99039	7/22/2011	EVERYTHING ELECTRIC	BUS PARTS	345.47	
99040	7/22/2011	FEDEX OFFICE	PRINTING SERVICES	50.59	
99041	7/22/2011	FIA CARD SERVICES	MISC CREDIT CARD CHARGES	3,540.13	
99042	7/22/2011	FRAZEE INDUSTRIES, INC	B&G REPAIRS	69.54	
99043	7/22/2011	GIBBS INTERNATIONAL INC	BUS PARTS	1,691.59	
99044	7/22/2011	GILLIG LLC	BUS PARTS	238.89	
99045	7/22/2011	GOODYEAR TIRE & RUBBER CO	LEASED TIRES	1,607.78	
99046	7/22/2011	GRAINGER, INC.	BUS PARTS	349.10	
99047	7/22/2011	H.G. MAKELIM CO.	BUS PARTS	2,812.57	
99048	7/22/2011	HILLYARD/LOS ANGELES	SHOP/BUS SUPPLIES	585.52	
99049	7/22/2011	HOME IMPROVEMENT CTR.	SHOP/B&G SUPPLIES	51.94	
99050	7/22/2011	MARBORG INDUSTRIES (INC)	UTILITIES & RENTAL FEES	160.48	
99051	7/22/2011	MC CORMIX CORP. (OIL)	LUBRICANTS	3,043.59	
99052	7/22/2011	MIKE CUEVAS GARDENING SERVIC	LANDSCAPE MAINTENANCE SERVICE	652.00	
99053	7/22/2011	MARCELO PACHECO	TOOL ALLOWANCE	1,100.00	
99054	7/22/2011	NEWEGG, INC	COMPUTER SUPPLIES & REPAIRS	336.85	
99055	7/22/2011	PERFORMANCE TURBOCHARGERS	BUS PARTS	626.18	
99056	7/22/2011	PHILLIPS 66-CONOCO-76	SERVICE VEHICLE FUEL	109.32	
99057	7/22/2011	PITNEY BOWES INC	POSTAGE METER QTRLY CHARGES	146.82	
99058	7/22/2011	REPUBLIC ELEVATOR, INC	ELEVATOR MAINTENANCE	137.32	
99059	7/22/2011	SERVICE MASTER OF SANTA BARB	JANITORIAL SERV./SUPPLIES	4,952.00	
99060	7/22/2011	SM TIRE, CORP.	BUS TIRE MOUNTING	1,535.70	
99061	7/22/2011	SMART & FINAL	OFFICE/MEETING SUPPLIES	523.89	
99062	7/22/2011	SO. CAL. EDISON CO.	UTILITIES	6,078.08	

Check #	Date	Company	Description	Amount	Voids
99063	7/22/2011	SOAP MAN DISTRIBUTIN DBA	CLEANING SUPPLIES	106.67	
99064	7/22/2011	SOUTHERN CALIFORNIA GAS COMP	UTILITIES	136.71	
99065	7/22/2011	SPECIALTY TOOL & BOLT, LTD	SHOP SUPPLIES	535.46	
99066	7/22/2011	T.F. HUDGINS, INC.	BUS PARTS	109.08	
99067	7/22/2011	TELCOM, INC.	RADIO INSTALLATION & SERVS.	3,950.53	
99068	7/22/2011	THE MEDCENTER	MEDICAL EXAMS	2,288.00	
99069	7/22/2011	TRI-COUNTY AUTO GLASS INC	REPLACE BUS WINDOWS	739.00	
99070	7/22/2011	UPS FREIGHT	FREIGHT SHIPPING	829.39	
99071	7/22/2011	VERIZON CALIFORNIA	TELEPHONES	2,590.12	
99072	7/22/2011	WAXIE SANITARY SUPPLY DBA	JANITORIAL SUPPLIES	887.02	
99073	7/22/2011	WURTH USA WEST INC.	SHOP SUPPLIES	310.79	
99074	7/27/2011	AMERICAN NAMEPLATE COMPANY	ENGRAVING SERVICES	20.69	
99075	7/27/2011	BIG BRAND TIRES	SERVICE VEHICLE MAINTENANCE	75.85	
99076	7/27/2011	BUENA TOOL, INC.	SHOP/B&G SUPPLIES	3.17	
99077	7/27/2011	CARQUEST AUTO PARTS	BUS/SV PARTS	55.38	
99078	7/27/2011	COAST CLUTCH & BRAKE	BUS PARTS	328.01	
99079	7/27/2011	COTTAGE HEALTH SYSTEM	EMPLOYEE ASSISTANCE PROGRAM	1,193.00	
99080	7/27/2011	CUMMINS CAL PACIFIC LLC	BUS TRAINING	10,450.00	
99081	7/27/2011	CRAIN AUTO ELECTRIC	BUS PARTS	308.60	
99082	7/27/2011	CA STATE OF BOARD OF EQUALIZA	CONSUMER USE TAX	6,489.00	
99083	7/27/2011	DONS INDUSTRIAL SUPPLY DBA	B&G REPAIRS	294.87	
99084	7/27/2011	GILLIG LLC	BUS PARTS	1,789.21	
99085	7/27/2011	GOODYEAR TIRE & RUBBER CO	LEASED TIRES	470.92	
99086	7/27/2011	GRAINGER, INC.	BUS PARTS	67.08	
99087	7/27/2011	HOME IMPROVEMENT CTR.	SHOP/B&G SUPPLIES	11.79	
99088	7/27/2011	INTERCON TECHNOLOGIES DBA	EV/CHARGER REPAIRS	812.23	
99089	7/27/2011	LAGOMARSINO WAREHOUSE	PARKING FOR COASTAL EXPRESS BU:	3,000.00	
99090	7/27/2011	LARA'S AUTO REPAIR DBA	BUS REPAIRS	45.00	
99091	7/27/2011	MATSON COMPANY CORP	BATTERY BOXES	939.34	
99092	7/27/2011	MCMASTER-CARR SUPPLY CO.	SHOP/B&G SUPPLIES	99.52	
99093	7/27/2011	PREVOST CAR INC.- CREDIT DEPT.	BUS PARTS	116.61	
99094	7/27/2011	PETTY CASH- HAHN, STEVE	MISC SHOP NEEDS	118.11	
99095	7/27/2011	PRAXAIR DISTRIBUTION, INC.	SHOP SUPPLIES	132.80	
99096	7/27/2011	R.C. SIMPSON, INC.	RETAINER FEE	55.00	
99097	7/27/2011	SM TIRE, CORP.	BUS TIRE MOUNTING	146.00	
99098	7/27/2011	SPECIALTY TOOL & BOLT, LTD	SHOP SUPPLIES	34.95	
99099	7/27/2011	SB CITY OF-REFUSE/WATER	UTILITIES	528.64	
99100	7/27/2011	TRI-COUNTY AUTO GLASS INC	REPLACE BUS WINDOWS	50.00	
99101	7/27/2011	UNITED PARCEL SERVICE, INC.	FREIGHT CHARGES	337.20	
99102	7/27/2011	INTERSTATE CAPITAL CORPORATI	UNIFORMS	209.53	

Check #	Date	Company	Description	Amount	Voids
99103	7/27/2011	VERIZON WIRELESS	WIRELESS PHONES	346.04	
99104	7/27/2011	WAXIE SANITARY SUPPLY DBA	JANITORIAL SUPPLIES	557.79	
99105	7/29/2011	CHILD SUPPORT ENFORCEMENT AG	PAYROLL RELATED	147.69	
99106	7/29/2011	DEAILE, MARY	PAYROLL RELATED	106.15	
99107	7/29/2011	STATE OF CALIFORNIA	PAYROLL RELATED	228.00	
99108	7/29/2011	UNITED STATES TREASURY - IRS	PAYROLL RELATED	500.00	
99109	7/29/2011	SHERIFF CIVIL BUREAU	PAYROLL RELATED	782.33	
99110	7/29/2011	OTTIERI, ANN BRADY	PAYROLL RELATED	277.00	
99111	7/29/2011	SB COUNTY FEDERAL CREDIT UNIO	PAYROLL DEDUCTION	1,248.00	
99112	7/29/2011	SEELEY, KAREN	PAYROLL RELATED	75.69	
99113	7/29/2011	TEAMSTERS UNION LOCAL NO. 186	UNION DUES	177.00	
99114	7/29/2011	UNITED WAY OF SB	PAYROLL DEDUCTION	132.00	
99115	7/29/2011	YACO SCHOLARSHIP FUND	PAYROLL DEDUCTION	66.00	
99116	7/29/2011	NATIONAL INTERSTATE INS INC.	ESCROW/LIABILITY INSURANCE	26,671.27	
				<b>158,820.26</b>	
Current Cash Report Voided Checks:				0.00	
Prior Cash Report Voided Checks:				0.00	
Grand Total:				<b>\$158,820.26</b>	





**Santa Barbara Metropolitan Transit District**  
**Cash Receipts of Accounts Receivable**

<b>Date</b>	<b>Company</b>	<b>Description</b>	<b>Amount</b>
7/19/2011	Federal Transit Administration	FTA Operating Assistance	4,241,935.00
7/20/2011	S.B.C.A.G.	VE-CAE Commuter Service	4,848.00
7/20/2011	S.B.C.A.G.	VE-CAE Commuter Service	-4,848.00
7/20/2011	S.B.C.A.G.	VE-CAE Commuter Service	-7,345.00
7/20/2011	S.B.C.A.G.	VE-CAE Commuter Service	7,345.00
7/21/2011	City of SB Creeks Division	Advertising on Buses	2,783.00
7/25/2011	Department of Rehabilitation	Passes/Token Sales	220.00
7/25/2011	Department of Rehabilitation	Passes/Token Sales	632.00
7/25/2011	Santa Barbara Airport	Advertising on Buses	4,912.00
7/26/2011	Creekside Advertising Agency	Advertising on Buses	1,280.25
7/26/2011	Creekside Advertising Agency	Advertising on Buses	1,542.00
7/26/2011	Creekside Advertising Agency	Advertising on Buses	1,542.00
7/26/2011	Creekside Advertising Agency	Advertising on Buses	261.75
7/26/2011	Creekside Advertising Agency	Advertising on Buses	1,280.25
7/26/2011	Creekside Advertising Agency	Advertising on Buses	-1,280.25
7/26/2011	Mercury Insurance Group	Accident Claim	2,339.69
7/29/2011	UCSB - Parking Services-7001	Passes/Passport Sales	10,848.00
8/2/2011	ASTI Holding Company, LLC	Overpass Property Lease	14,663.28
8/2/2011	Department of Rehabilitation	Passes/Token Sales	40.00
8/2/2011	Department of Rehabilitation	Passes/Token Sales	100.00
8/2/2011	Rabobank, N.A.	Advertising on Buses	880.00
<b>Total Accounts Receivable Paid During Period</b>			<b>\$4,283,978.97</b>

## BOARD OF DIRECTORS REPORT

**AGENDA DATE:** AUGUST 9, 2011  
**TYPE:** ACTION  
**PREPARED BY:** JERRY ESTRADA  
**REVIEWED BY:** SHERRIE FISHER

**AGENDA ITEM #: 7**

  
\_\_\_\_\_  
Signature  
  
\_\_\_\_\_  
GM Signature

**SUBJECT: INTER-REGIONAL TRANSFER POLICY BETWEEN  
COASTAL EXPRESS LIMITED COMMUTER BUS SERVICE  
AND MTD'S PUBLIC TRANSIT SYSTEM**

### RECOMMENDATION:

Staff recommends that the Board authorize the General Manager to negotiate an amendment to the existing agreement between the Santa Barbara Metropolitan Transit District (MTD) and the Santa Barbara County Association of Governments (SBCAG) that addresses the issue of funding for inter-regional transfers between the Coastal Express Limited (CEL) commuter bus service and MTD's public transit system.

Staff recommends that the Amendment address the following goals:

- Ensure MTD is compensated for local public transit service provided to inter-regional commuters, regardless of which direction they are traveling.
- As is feasible, implement a transfer system between the CEL commuter bus system and MTD's local public transit service that is simple and convenient for inter-regional commuters.

### DISCUSSION:

SBCAG staff recently indicated their desire for MTD to offer free transfers to inter-regional commuters. MTD staff is supportive of the idea of providing transfers but it feels that the District should be compensated for public transit service provided to inter-regional commuters. The introduction of the CEL is welcomed but the utilization of local public transit service by inter-regional commuters should at a minimum require a fee equivalent to that paid by local patrons.

Staff recognizes that inter-regional public transit has only recently received a dedicated source of funding within Santa Barbara County. As such, compensating local public transit providers like MTD for their service has gone unaddressed.

Therefore, MTD staff is recommending that the compensation of local public transit service for inter-regional commuters start with the CEL. This provides transportation officials with an opportunity to provide seamless public transit service, while ensuring that all public transit riders are treated equally regardless of the socioeconomic status and/or county residence.

### Funding for the Coastal Express Limited Commuter Service

It is important to point out that the CEL service is funded entirely with State funds from Caltrans. As part of the Highway 101 Operational Improvements project, Caltrans agreed to provide MTD with \$205,000 to fund any additional local public transit service that would be needed to address delays associated with the 101 Hot Springs Road construction project. To Caltrans' credit, the construction project did not result in the anticipated delays.

SBCAG was granted \$100,000 by Caltrans to provide congestion mitigation in the form of public transit for the Mussel Shoals construction project. SBCAG approached MTD to ascertain its interest in operating the service. MTD offered to partner with SBCAG and to supplement their funds with the \$205,000 remaining from the Operational Improvements project.

Caltrans has indicated their approval, and is in the process of providing MTD with \$205,000 to start the project via the city of Santa Barbara. SBCAG staff recently notified MTD that the \$100,000 allocation will be delayed until early next year.

### Funding for Local Transit Service Provided by MTD

MTD views the cost of providing its local public transit service to inter-regional commuters (who opt to leave their cars at home) as a reimbursable item. This position is consistent with the manner in which Caltrans manages inter-city rail commuters that utilize local public transit service. Currently, Caltrans reimburses MTD \$1.40 for every rail commuter who requests a transfer from Amtrak and utilizes MTD's local public transit service.

The introduction of the CEL presents a perfect opportunity for local transit service providers such as MTD to be compensated for services provided to inter-regional commuters. The opportunity for MTD and SBCAG to work together to develop a truly seamless transfer system between Ventura County and southern Santa Barbara County with funding provided by the State seems too good to neglect.

# MTD QUARTERLY REPORT

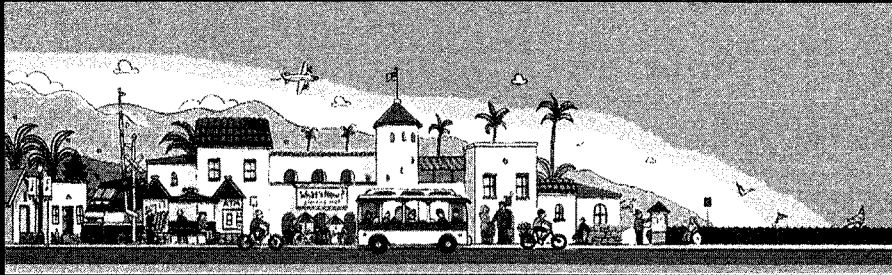
Fiscal Year 2011

4th Quarter



Period Ending  
June 30, 2011

Google  
Transit



*Introducing new tools to make your commute easier.*

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# Planning and Marketing

## Ridership by Fare Category (April - June 2011)

Fare Categories	Quarter			YTD		
	Apr 11 - Jun 11	Apr 10 - Jun 10	% Change	FY 2011	FY 2010	% Change
General Fare	327,980	338,774	-3.2%	1,271,185	1,346,654	-5.6%
Transfers	204,946	204,216	0.4%	794,061	803,775	-1.2%
Full Fare Prepaid (1)	348,871	333,325	4.7%	1,346,850	1,580,077	-14.8%
Santa Barbara City College	254,696	228,372	11.5%	1,100,552	1,079,151	2.0%
Senior & Disabled Prepaid (2)	170,959	164,802	3.7%	655,742	631,135	3.9%
Shuttle (DWE, Commuter & Seaside)	133,839	132,841	0.8%	505,507	536,795	-5.8%
UC Santa Barbara	238,491	236,792	0.7%	847,049	843,775	0.4%
Student Prepaid (3)	155,854	135,984	14.6%	603,493	516,104	16.9%
Free	79,110	93,819	-15.7%	310,127	350,230	-11.5%
My Ride	26,097	27,429	-4.9%	102,232	96,503	5.9%
Senior	26,684	25,425	5.0%	101,664	101,803	-0.1%
Persons with Disabilities	11,298	11,355	-0.5%	44,270	46,753	-5.3%
Tokens	7,936	7,207	10.1%	29,966	30,361	-1.3%
Total	1,986,761	1,940,341	2.4%	7,712,698	7,963,116	-3.1%

(1) Includes adult 10-ride and unlimited 30-day Passport use.

(2) Includes seniors' and persons with disabilities' 10-ride, and unlimited 30-day Passport use.

(3) Includes student 10-ride and unlimited 30-day Passport use.

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

## Revenue Hours and Revenue Miles (April - June 2011)

Metrics	Quarter			YTD		
	Apr 11 - Jun 11	Apr 10 - Jun 10	%Change	FY 2011	FY 2010	% Change
Passengers	1,986,761	1,940,341	2.4%	7,712,698	7,963,116	-3.1%
Revenue Hours	53,261	53,702	-0.8%	211,008	211,454	-0.2%
Passengers per Revenue Hour	37.30	36.13	3.2%	36.55	37.66	-2.9%
Miles	662,344	674,871	-1.9%	2,630,101	2,668,412	-1.4%
Passengers per Mile	3.00	2.88	4.3%	2.93	2.98	-1.7%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

# Planning and Marketing

## MTD System Ridership (April - June 2011)

LINE	Quarter			YTD		
	Apr 11 - Jun 11	Apr 10 - Jun 10	% Change	FY 2011	FY 2010	% Change
1 West Santa Barbara	115,694	116,467	-0.7%	467,921	487,232	-4.0%
2 East Santa Barbara	173,218	173,941	-0.4%	689,114	714,696	-3.6%
3 Oak Park	75,994	81,205	-6.4%	304,049	327,201	-7.1%
4 Mesa / SBCC	44,084	36,280	21.5%	168,147	151,929	10.7%
5 Mesa / La Cumbre	52,631	48,417	8.7%	208,227	201,059	3.6%
6 Goleta	191,126	191,719	-0.3%	742,421	791,884	-6.2%
7 County Health / Fairview	33,287	31,863	4.5%	134,031	102,288	31.0%
8 County Health	35,127	34,535	1.7%	134,342	161,399	-16.8%
9 Calle Real / Old Town Shuttle	19,153	16,317	17.4%	73,416	76,435	-3.9%
10 Cathedral Oaks	7,710	10,146	-24.0%	33,275	50,446	-34.0%
11 UCSB	248,401	234,499	5.9%	946,405	975,287	-3.0%
12x Goleta Express	72,656	69,151	5.1%	282,971	290,686	-2.7%
14 Montecito	28,456	27,422	3.8%	110,505	116,114	-4.8%
15x SBCC / UCSB Express	60,449	54,284	11.4%	262,169	248,264	5.6%
16 City College Shuttle	30,867	28,876	6.9%	137,914	132,284	4.3%
17 Lower West / SBCC	61,063	62,146	-1.7%	234,471	262,620	-10.7%
20 Carpinteria	92,753	91,427	1.5%	358,301	375,625	-4.6%
21x Carpinteria Express	29,521	30,332	-2.7%	112,476	121,714	-7.6%
22 Old Mission	6,631	6,646	-0.2%	22,680	26,854	-15.5%
23 Winchester Canyon	62,143	58,209	6.8%	225,573	231,651	-2.6%
24x UCSB Express	162,928	155,075	5.1%	585,121	573,723	2.0%
25 Ellwood	31,658	30,190	4.9%	121,506	120,616	0.7%
27 Isla Vista Shuttle	74,512	83,967	-11.3%	290,219	261,146	11.1%
36 Seaside Shuttle	24,454	25,144	-2.7%	96,456	100,786	-4.3%
37 Crosstown Shuttle	43,384	37,010	17.2%	157,485	153,713	2.5%
Booster Services	59,082	51,226	15.3%	245,553	307,177	-20.1%
System Subtotal	1,836,982	1,786,494	2.8%	7,144,748	7,362,829	-3.0%
<b>Downtown Waterfront Shuttles</b>						
30 Downtown Shuttle	110,641	111,826	-1.1%	420,686	430,106	-2.2%
31 East Beach Waterfront Shuttle	20,434	20,305	0.6%	75,097	77,806	-3.5%
32 West Beach Waterfront Shuttle	7,380	7,957	-7.3%	30,162	31,772	-5.1%
<b>Commuter Lot Shuttle</b>						
50 Carillo Commuter Lot Shuttle	3,293	3,356	-1.9%	12,123	17,418	-30.4%
<b>Valley Express</b>						
82 Goleta, Raytheon	2,472	2,262	9.3%	9,451	8,733	8.2%
83 UCSB, County Health, Cottage Hospital	2,231	1,752	27.3%	8,111	6,403	26.7%
84 La Cumbre, Cottage Hospital, Downtown, SBCC	2,067	2,105	-1.8%	8,748	8,223	6.4%
85 Clean Air Express	-	3,712	-100.0%	-	15,973	-100.0%
<b>Unknown</b>						
	1,261	572	120.5%	3,572	3,853	-7.3%
<b>System Total</b>	<b>1,986,761</b>	<b>1,940,341</b>	<b>2.4%</b>	<b>7,712,698</b>	<b>7,963,116</b>	<b>-3.1%</b>
<b>Related Routes</b>						
20, 21x Carpinteria	122,274	121,759	0.4%	470,777	497,339	-5.3%
1, 2, 37 East/West & Crosstown	332,296	327,418	1.5%	1,314,520	1,355,641	-3.0%
4, 5, 15x, 16, 17 Mesa Lines	249,094	230,003	8.3%	1,010,928	996,156	1.5%
6, 11 State/Hollister	439,527	426,218	3.1%	1,688,826	1,767,171	-4.4%
7, 8, 9 Calle Real/Fairview	87,567	82,715	5.9%	341,789	340,122	0.5%
82, 83, 84 Valley Express	6,770	6,119	10.6%	26,310	23,359	12.6%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

# Planning and Marketing

## MTD Passengers per Revenue Hour (April - June 2011)

LINE	Quarter			YTD		
	Apr 11 - Jun 11	Apr 10 - Jun 10	%Change	FY 2011	FY 2010	% Change
1 West Santa Barbara	47.2	47.3	-0.3%	48.0	49.9	-3.8%
2 East Santa Barbara	41.7	41.9	-0.5%	41.8	43.4	-3.6%
3 Oak Park	29.7	28.0	6.3%	29.5	28.5	3.5%
4 Mesa / SBCC	37.6	33.9	11.1%	36.7	36.0	1.8%
5 Mesa / La Cumbre	29.4	27.2	8.3%	29.4	28.4	3.4%
6 Goleta	38.3	41.9	-8.5%	37.9	43.4	-12.8%
7 County Health / Fairview	26.3	24.8	5.7%	26.5	24.2	9.8%
8 County Health	37.0	36.4	1.8%	35.8	37.4	-4.2%
9 Calle Real / Old Town Shuttle	18.3	15.6	17.4%	17.7	17.9	-1.3%
10 Cathedral Oaks	19.4	24.8	-22.1%	21.2	31.5	-32.5%
11 UCSB	42.1	39.3	7.1%	40.2	41.1	-2.0%
12x Goleta Express	46.1	44.3	4.2%	45.2	46.7	-3.3%
14 Montecito	22.3	21.6	3.5%	21.9	22.8	-4.0%
15x SBCC / UCSB Express	40.0	33.5	19.2%	42.9	38.7	10.8%
16 City College Shuttle	81.6	76.2	7.1%	83.3	79.2	5.2%
17 Lower West / SBCC	74.6	69.2	7.7%	71.3	73.4	-2.9%
20 Carpinteria	27.4	27.0	1.3%	26.6	27.9	-4.7%
21x Carpinteria Express	26.7	27.3	-2.0%	26.0	27.6	-6.0%
22 Old Mission	13.8	13.9	-0.3%	11.9	13.9	-14.7%
23 Winchester Canyon	35.4	31.8	11.2%	31.9	31.9	0.1%
24x UCSB Express	62.7	59.9	4.7%	57.8	56.1	2.9%
25 Ellwood	29.7	30.3	-2.0%	29.1	30.4	-4.1%
27 Isla Vista Shuttle	40.6	41.3	-1.8%	39.7	39.1	1.6%
36 Seaside Shuttle	20.2	20.7	-2.6%	20.0	20.9	-4.3%
37 Crosstown Shuttle	22.7	19.8	14.5%	20.8	20.9	-0.2%
Booster Services	78.5	62.6	25.4%	79.0	88.8	-11.0%
System Subtotal	38.0	36.7	3.5%	36.6	37.6	-2.6%
<b>Downtown Waterfront Shuttles</b>						
30 Downtown Shuttle	37.6	37.8	-0.6%	37.1	37.5	-1.0%
31 East Beach Waterfront Shuttle	28.8	28.6	0.6%	28.8	29.8	-3.5%
32 West Beach Waterfront Shuttle	22.2	23.6	-6.1%	24.2	25.5	-5.0%
<b>Commuter Lot Shuttle</b>						
50 Carillo Commuter Lot Shuttle	10.3	10.5	-1.8%	9.7	13.9	-30.4%
<b>Valley Express</b>						
82 Goleta, Raytheon	18.7	17.1	9.3%	18.2	16.8	8.2%
83 UCSB, County Health, Cottage Hospital	13.3	10.5	27.3%	12.3	9.7	26.7%
84 La Cumbre, Cottage Hospital, Downtown, SBCC	13.7	13.9	-1.8%	14.7	13.8	6.4%
85 Clean Air Express	0.0	33.2	-100.0%	0.0	28.2	-100.0%
<b>Unknown</b>						
	7.6	3.5	117.0%	5.5	28.2	-80.4%
<b>System Total</b>	<b>37.3</b>	<b>36.1</b>	<b>3.2%</b>	<b>36.6</b>	<b>37.7</b>	<b>-2.9%</b>

<b>Related Routes</b>						
20, 21x Carpinteria	27.2	27.1	0.5%	26.4	27.8	-5.0%
1, 2, 37 East/West & Crosstown	39.0	38.6	1.0%	42.6	44.3	-4.0%
4, 5, 15x, 16, 17 Mesa Lines	43.9	40.0	9.8%	44.5	43.4	2.5%
6, 11 State/Hollister	40.4	40.4	-0.1%	39.2	42.1	-7.0%
7, 8, 9 Calle Real	26.8	25.2	6.4%	26.4	26.5	-0.6%
82, 83, 84 Valley Express	15.0	13.6	10.6%	13.4	16.8	-20.0%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section



# Planning and Marketing

## MTD 'Too Full to Board' Loads\* (April - June 2011)

LINE	Quarter			Year to Date		
	Apr - Jun 11	Apr - Jun 10	% Change	FY 2011	FY 2010	% Change
1 West Santa Barbara	16	7	128.6%	72	27	166.7%
2 East Santa Barbara	44	30	46.7%	133	78	70.5%
3 Oak Park	8	3	166.7%	56	18	211.1%
4 Mesa / SBCC	1	15	-93.3%	24	27	-11.1%
5 Mesa / La Cumbre	31	18	72.2%	163	84	94.0%
6 Goleta	114	71	60.6%	443	333	33.0%
7 County Health / Fairview	-	-	0.0%	8	4	100.0%
8 County Health	-	1	-100.0%	2	1	100.0%
9 Calle Real / Old Town Shuttle	-	-	0.0%	1	1	0.0%
10 Cathedral Oaks	-	-	0.0%	3	2	50.0%
11 UCSB	77	44	75.0%	255	212	20.3%
12x Goleta Express	14	7	100.0%	28	36	-22.2%
14 Montecito	1	-	100.0%	20	3	566.7%
15x SBCC / UCSB Express	120	73	64.4%	520	316	64.6%
16 City College Shuttle	132	57	131.6%	284	201	41.3%
17 Lower West / SBCC	18	39	-53.8%	83	144	-42.4%
20 Carpinteria	2	2	0.0%	22	40	-45.0%
21x Carpinteria Express	-	-	0.0%	7	9	-22.2%
22 Old Mission	-	-	0.0%	-	2	-100.0%
23 Winchester Canyon	24	44	-45.5%	64	122	-47.5%
24x UCSB Express	201	167	20.4%	732	539	35.8%
25 Ellwood	1	3	-66.7%	4	15	-73.3%
27 Isla Vista Shuttle	100	122	-18.0%	284	235	20.9%
36 Seaside Shuttle	12	1	1100.0%	67	19	252.6%
37 Crosstown Shuttle	5	2	150.0%	11	11	0.0%
System Subtotal	921	706	30.5%	3,286	2,479	32.6%
<b>Downtown Waterfront Shuttles</b>						
30 Downtown Shuttle	172	296	-41.9%	1,582	1,899	-16.7%
31 East Beach Waterfront Shuttle	5	15	-66.7%	97	99	-2.0%
32 West Beach Waterfront Shuttle	-	-	0.0%	8	5	60.0%
<b>Commuter Lot Shuttle</b>						
50 Carillo Commuter Lot Shuttle	-	-	0.0%	-	-	0.0%
<b>Valley Express</b>						
82 Goleta, Raytheon	-	-	0.0%	-	-	0.0%
83 UCSB, County Health, Cottage Hospital	-	-	0.0%	-	-	0.0%
84 La Cumbre, Cottage Hospital, Downtown, SBCC	-	-	0.0%	-	-	0.0%
85 Clean Air Express	-	-	0.0%	-	-	0.0%
<b>Related Routes</b>						
20, 21x Carpinteria	2	2	0.0%	29	49	-40.8%
1, 2, 37 East/West & Crosstown	65	39	66.7%	216	116	86.2%
4, 5, 15x, 16, 17 Mesa Lines	301	187	61.0%	1,074	772	39.1%
6, 11 State/Hollister	191	115	66.1%	698	545	28.1%
7, 8, 9 Calle Real, Fairview	-	1	-100.0%	11	6	83.3%
<b>Unknown/Miscellaneous</b>						
	3	-	100.0%	10	6	66.7%
System Total	1,101	1,017	8.3%	4,983	4,488	11.0%

\* Indicates that passengers were refused service because a vehicle was too full to safely board additional riders.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

# Planning and Marketing

## MTD 'At Capacity' Loads\* (April - June 2011)

LINE	Quarter			Year to Date		
	Apr 11 - Jun 11	Apr 10 - Jun 10	% Change	FY 2011	FY 2010	% Change
1 West Santa Barbara	19	15	26.7%	60	85	-29.4%
2 East Santa Barbara	79	73	8.2%	213	237	-10.1%
3 Oak Park	38	26	46.2%	145	73	98.6%
4 Mesa / SBCC	1	4	-75.0%	12	20	-40.0%
5 Mesa / La Cumbre	35	18	94.4%	208	71	193.0%
6 Goleta	62	71	-12.7%	307	398	-22.9%
7 County Health / Fairview	1	8	-87.5%	29	14	107.1%
8 County Health	1	4	-75.0%	12	12	0.0%
9 Calle Real / Old Town Shuttle	-	2	-100.0%	1	5	-80.0%
10 Cathedral Oaks	2	5	-60.0%	3	12	-75.0%
11 UCSB	88	108	-18.5%	441	390	13.1%
12x Goleta Express	66	8	725.0%	156	67	132.8%
14 Montecito	3	1	200.0%	49	14	250.0%
15x SBCC / UCSB Express	113	119	-5.0%	431	411	4.9%
16 City College Shuttle	34	28	21.4%	95	101	-5.9%
17 Lower West / SBCC	10	26	-61.5%	86	138	-37.7%
20 Carpinteria	13	7	85.7%	85	52	63.5%
21x Carpinteria Express	3	13	-76.9%	37	33	12.1%
22 Old Mission	-	-	0.0%	-	-	0.0%
23 Winchester Canyon	15	21	-28.6%	45	54	-16.7%
24x UCSB Express	285	202	41.1%	939	647	45.1%
25 Eliwood	1	10	-90.0%	31	77	-59.7%
27 Isla Vista Shuttle	96	70	37.1%	279	260	7.3%
36 Seaside Shuttle	15	7	114.3%	48	34	41.2%
37 Crosstown Shuttle	14	2	600.0%	42	15	180.0%
System Subtotal	994	848	17.2%	3,754	3,220	16.6%
<b>Downtown Waterfront Shuttles</b>						
30 Downtown Shuttle	145	146	-0.7%	732	1,094	-33.1%
31 East Beach Waterfront Shuttle	2	12	-83.3%	24	35	-31.4%
32 West Beach Waterfront Shuttle	-	1	-100.0%	1	2	-50.0%
<b>Commuter Lot Shuttle</b>						
50 Carillo Commuter Lot Shuttle	-	-	0.0%	-	-	0.0%
<b>Valley Express</b>						
82 Goleta, Raytheon	-	-	0.0%	-	-	0.0%
83 UCSB, County Health, Cottage Hospital	-	-	0.0%	-	-	0.0%
84 La Cumbre, Cottage Hospital, Downtown, SBCC	-	-	0.0%	-	-	0.0%
85 Clean Air Express	-	-	0.0%	-	-	0.0%
<b>Related Routes</b>						
20, 21x Carpinteria	16	20	-20.0%	122	85	43.5%
1, 2, 37 East/West & Crosstown	112	90	24.4%	315	337	-6.5%
4, 5, 15x, 16, 17 Mesa Lines	193	195	-1.0%	832	741	12.3%
6, 11 State/Hollister	150	179	-16.2%	748	788	-5.1%
7, 8, 9 Calle Real, Fairview	2	14	-85.7%	42	31	35.5%
<b>Unknown/Miscellaneous</b>						
	-	-	0.0%	5	1	100.0%
System Total	1,141	1,007	13.3%	4,516	4,352	3.8%

\* Classified as a 30-foot vehicle with 10 or more standees, or a 40-foot vehicle with 20 or more standees.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

# Planning and Marketing

## MTD Bicycles Carried (April - June 2011)

LINE	Quarter			Year to Date		
	Apr 11 - Jun 11	Apr 10 - Jun 10	% Change	FY 2011	FY 2010	% Change
1 West Santa Barbara	741	517	43.3%	2,522	2,478	1.8%
2 East Santa Barbara	1,476	1,489	-0.9%	6,292	6,665	-5.6%
3 Oak Park	831	803	3.5%	3,185	3,491	-8.8%
4 Mesa / SBCC	475	500	-5.0%	2,186	2,552	-14.3%
5 Mesa / La Cumbre	843	776	8.6%	3,601	3,809	-5.5%
6 Goleta	3,792	3,663	3.5%	17,115	17,515	-2.3%
7 County Health / Fairview	637	658	-3.2%	3,281	2,578	27.3%
8 County Health	598	555	7.7%	2,645	3,006	-12.0%
9 Calle Real / Old Town Shuttle	210	89	136.0%	653	510	28.0%
10 Cathedral Oaks	153	110	39.1%	634	514	23.3%
11 UCSB	5,370	5,133	4.6%	22,514	21,810	3.2%
12x Goleta Express	1,546	1,444	7.1%	7,373	6,984	5.6%
14 Montecito	570	603	-5.5%	2,407	2,711	-11.2%
15x SBCC / UCSB Express	1,154	1,106	4.3%	3,994	4,026	-0.8%
16 City College Shuttle	269	232	15.9%	903	844	7.0%
17 Lower West / SBCC	341	451	-24.4%	1,631	2,049	-20.4%
20 Carpinteria	1,728	1,702	1.5%	7,360	8,073	-8.8%
21x Carpinteria Express	713	773	-7.8%	3,017	3,892	-22.5%
22 Old Mission	295	218	35.3%	1,023	945	8.3%
23 Winchester Canyon	963	905	6.4%	3,389	3,383	0.2%
24x UCSB Express	3,220	2,874	12.0%	13,107	12,464	5.2%
25 Ellwood	399	486	-17.9%	1,690	1,908	-11.4%
27 Isla Vista Shuttle	919	939	-2.1%	3,017	2,769	9.0%
36 Seaside Shuttle	-	-	0.0%	-	-	0.0%
37 Crosstown Shuttle	-	-	0.0%	-	-	0.0%
<b>System Subtotal</b>	<b>27,243</b>	<b>26,026</b>	<b>4.7%</b>	<b>113,539</b>	<b>114,976</b>	<b>-1.2%</b>
<b>Downtown Waterfront Shuttles (1)</b>						
30 State Street Shuttle	-	-	0.0%	-	-	0.0%
31 East Beach Waterfront Shuttle	-	-	0.0%	-	-	0.0%
32 West Beach Waterfront Shuttle	-	-	0.0%	-	-	0.0%
<b>Commuter Lot Shuttle (1)</b>						
50 Carillo Commuter Lot Shuttle	-	-	0.0%	-	-	0.0%
<b>Valley Express</b>						
82 Goleta, Raytheon	50	32	56.3%	170	77	120.8%
83 UCSB, County Health, Cottage Hospital	14	88	-84.1%	103	302	-65.9%
84 La Cumbre, Cottage Hospital, Downtown, SBC	31	29	6.9%	140	93	50.5%
85 Clean Air Express	-	11	-100.0%	-	104	-100.0%
<b>Related Routes</b>						
20, 21x Carpinteria	2,441	2,475	-1.4%	10,377	11,965	-13.3%
1,2,37 East/West & Crosstown	2,217	2,006	10.5%	8,814	9,143	-3.6%
4, 5, 15x, 16, 17 Mesa Lines	3,082	3,065	0.6%	12,315	13,280	-7.3%
6,11 State/Hollister	9,162	8,796	4.2%	39,629	39,325	0.8%
7, 8, 9 Calle Real/Fairview	1,445	1,302	11.0%	6,579	6,094	8.0%
81, 82, 83, 84 Valley Express	95	149	-36.2%	413	472	-12.5%
<b>Unknown/Miscellaneous</b>						
	9	11	-18.2%	48	77	-37.7%
<b>System Total</b>	<b>27,347</b>	<b>26,197</b>	<b>4.4%</b>	<b>114,000</b>	<b>115,629</b>	<b>-1.4%</b>

(1) MTD electric shuttles cannot carry bicycles.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

# Planning and Marketing

## MTD Wheelchairs Boarded (April - June 2011)

LINE	Quarter			Year to Date		
	Apr 11 - Jun 11	Apr 10 - Jun 10	% Change	FY 2011	FY 2010	% Change
1 West Santa Barbara	287	390	-26.4%	1,409	1,643	-14.2%
2 East Santa Barbara	519	558	-7.0%	2,440	2,556	-4.5%
3 Oak Park	372	375	-0.8%	1,479	1,563	-5.4%
4 Mesa / SBCC	46	49	-6.1%	278	275	1.1%
5 Mesa / La Cumbre	192	223	-13.9%	812	952	-14.7%
6 Goleta	781	857	-8.9%	3,419	3,444	-0.7%
7 County Health / Fairview	133	124	7.3%	606	591	2.5%
8 County Health	151	87	73.6%	653	600	8.8%
9 Calle Real / Old Town Shuttle	153	217	-29.5%	644	1,065	-39.5%
10 Cathedral Oaks	-	-	0.0%	9	12	-25.0%
11 UCSB	661	719	-8.1%	2,967	2,871	3.3%
12x Goleta Express	347	235	47.7%	1,301	855	52.2%
14 Montecito	21	89	-76.4%	278	408	-31.9%
15x SBCC / UCSB Express	30	26	15.4%	112	60	86.7%
16 City College Shuttle	118	57	107.0%	474	250	89.6%
17 Lower West / SBCC	85	107	-20.6%	298	382	-22.0%
20 Carpinteria	372	327	13.8%	1,584	1,330	19.1%
21x Carpinteria Express	136	104	30.8%	510	456	11.8%
22 Old Mission	3	5	-40.0%	21	21	0.0%
23 Winchester Canyon	71	65	9.2%	247	242	2.1%
24x UCSB Express	117	106	10.4%	407	395	3.0%
25 Ellwood	27	40	-32.5%	122	115	6.1%
27 Isla Vista Shuttle	22	16	37.5%	64	38	68.4%
36 Seaside Shuttle	18	8	125.0%	110	69	59.4%
37 Crosstown Shuttle	32	50	-36.0%	194	237	-18.1%
<b>System Subtotal</b>	<b>4,694</b>	<b>4,834</b>	<b>-2.9%</b>	<b>20,438</b>	<b>20,430</b>	<b>0.0%</b>
<b>Downtown Waterfront Shuttles</b>						
30 State Street Shuttle	213	115	85.2%	711	786	-9.5%
31 East Beach Waterfront Shuttle	159	74	114.9%	421	346	21.7%
32 West Beach Waterfront Shuttle	1	2	-50.0%	31	48	-35.4%
<b>Commuter Lot Shuttle</b>						
50 Carillo Commuter Lot Shuttle	-	-	0.0%	-	4	-100.0%
<b>Valley Express</b>						
82 Goleta, Raytheon	9	53	-83.0%	115	123	-6.5%
83 UCSB, County Health, Cottage Hospital	-	-	0.0%	2	1	100.0%
84 La Cumbre, Cottage Hospital, Downtown, SBC	1	2	-50.0%	2	6	-66.7%
85 Clean Air Express	-	-	0.0%	-	-	0.0%
<b>Related Routes</b>						
20, 21x Carpinteria	508	431	17.9%	2,094	1,786	17.2%
1, 2, 37 East/West & Crosstown	838	998	-16.0%	4,043	4,436	-8.9%
4, 5, 15x, 16, 17 Mesa Lines	471	462	1.9%	1,974	1,919	2.9%
6, 11 State/Hollister	1,442	1,576	-8.5%	6,386	6,315	1.1%
7, 8, 9 Calle Real/Fairview	437	428	2.1%	1,903	2,256	-15.6%
81, 82, 83, 84 Valley Express	10	55	-81.8%	119	130	-8.5%
<b>Unknown/Miscellaneous</b>						
	-	1	-100.0%	8	5	60.0%
<b>System Total</b>	<b>5,077</b>	<b>5,081</b>	<b>-0.1%</b>	<b>21,728</b>	<b>21,749</b>	<b>-0.1%</b>

Source: GFI Genfare, MTD Transit Development Department, Planning Section

# **Ad Revenue Comparison, FY 2010 to FY 2011**

<b>2010</b>	<b>Total Sold</b>	<b>Unit Price</b>	<b>Total Revenue</b>
<i>Sold individually</i>			
Nova King	396	\$150	\$59,400
Nova Queen	232	\$100	\$23,200
Nova Tail	310	\$150	\$46,500
40' King	276	\$260	\$71,760
40' Queen	192	\$135	\$25,920
40' Tail	226	\$150	\$33,900
Hybrid King	96	\$210	\$20,160
Hybrid Queen	40	\$150	\$6,000
Hybrid Tail	96	\$210	\$20,160
30' Gillig King	143	\$175	\$25,025
30' Gillig Queen	24	\$65	\$1,560
30' Gillig Tail	143	\$150	\$21,450
<i>Sold by fleet</i>			
Valley Express King	35	\$52	\$1,820
Valley Express Queen	0	\$48	\$0
Valley Express Tail	10	\$104	\$1,040
29' Hybrid King	36	\$77	\$2,772
29' Hybrid Queen	18	\$35	\$630
29' Hybrid Tail	18	\$77	\$1,386
Crosstown Shuttle Tail	40	\$200	\$8,000
D/W Shuttle Tail	132	\$200	\$26,400
Seaside Shuttle Tail	24	\$200	\$4,800
Wharf Woody Shuttle Tail	5	\$140	\$700

2492

Total Estimated Ad Revenue:	\$402,583
2010 Budget:	\$370,000
Variance:	\$32,583
Total Inventory:	3216
Total Inventory Sold:	2492
Percentage Sold:	68%

<b>2011</b>	<b>Total Sold</b>	<b>Unit Price</b>	<b>Total Revenue</b>
<i>Sold individually</i>			
Nova King	396	\$150	\$59,400
Nova Queen	293	\$140	\$41,020
Nova Tail	393	\$200	\$78,600
40' King	276	\$171	\$47,196
40' Queen	251	\$144	\$36,144
40' Tail	249	\$200	\$49,800
Hybrid King	96	\$180	\$17,280
Hybrid Queen	96	\$150	\$14,400
Hybrid Tail	96	\$210	\$20,160
30' Gillig King	159	\$200	\$31,800
30' Gillig Queen	85	\$144	\$12,240
30' Gillig Tail	148	\$200	\$29,600
<i>Sold by fleet</i>			
Valley Express King	0	\$360	\$0
Valley Express Queen	0	\$280	\$0
Valley Express Tail	0	\$613	\$0
29' Hybrid King	36	\$173	\$6,228
29' Hybrid Queen	18	\$144	\$2,592
29' Hybrid Tail	24	\$200	\$4,800
Crosstown Shuttle Tail	10	\$800	\$8,000
D/W Shuttle Tail	11	\$1,700	\$18,700
Seaside Shuttle Tail	12	\$400	\$4,800
Wharf Woody Shuttle Tail	0	\$0	\$0

2649

Total Estimated Ad Revenue:	\$482,760
2011 Budget:	\$370,000
Variance:	\$112,760
Total Inventory:	3216
Total Inventory Sold:	2649
Percentage Sold:	76%

# Transit Operations

## AM/PM Startup for April, May, June

	2011				2010			
Starts (from terminal)	Total	Missed/ Late Starts (missing driver)	Missed/ Late Starts (operations error)	Late Starts (bus failure)	Total	Missed/ Late Starts (missing driver)	Missed/ Late Starts (operations error)	Late Starts (bus failure)
Weekday AM	4,904	0	0	1 (2)	4,754	3 (1)	1 (1)	1 (2)
Weekday PM	1,940	0	0	2 (2)	2,252	1 (1)	0	0
Saturday	509	1 (1)	0	0	487	0	0	0
Sunday	498	0	0	1 (2)	516	0	0	0
Quarter Totals	7,851	1	0	4	8,006	4	1	1

## AM/PM Startup YTD

	FY 2011				FY 2010			
Starts (from terminal)	Total	Missed/ Late Starts (missing driver)	Missed/ Late Starts (operations error)	Late Starts (bus failure)	Total	Missed/ Late Starts (missing driver)	Missed/ Late Starts (operations error)	Late Starts (bus failure)
Weekday AM	19,470	3 (1)	0	7 (2)	19,583	6 (1)	3 (3)	9 (2)
Weekday PM	9,143	7 (1)	0	7 (2)	8,742	3 (1)	1 (3)	2 (2)
Saturday	2085	5 (1)	1 (3)	2 (2)	2010	4 (1)	1 (3)	4 (2)
Sunday	1914	0	0	2 (2)	1960	1 (1)	0	0
YTD Totals	32,612	15	1	18	32,295	14	5	15

(1) Driver minimally late

(2) Minor maintenance problems requiring repair prior to leaving for start of service.

(3) Incidents/accidents

# Transit Operations

## Complaints (April, May, June 2011)

Month	Passenger Relations	Driving Observations	Schedule/ Policy	Missed Passengers	Complaints	Total Monthly per Passenger Boarding April-June, 2011	Total Monthly per Passenger Boarding April-June, 2010	Compliments
<b>April</b>	9	0	7	5	21	1/33,267	1/40,693	4
<b>May</b>	2	3	2	4	11	1/64,726	1/41,757	0
<b>June</b>	14	7	5	3	29	1/19,867	1/29,055	1
<b>Quarter Total</b>	<b>25</b>	<b>10</b>	<b>14</b>	<b>12</b>	<b>61</b>	<b>1/32,569</b>	<b>1/36,610</b>	<b>5</b>

	Complaints	Compliments
<b>Current FY 11-12 YTD</b>	<b>279</b>	<b>45</b>
<b>Prior FY 09-10 YTD</b>	<b>377</b>	<b>95</b>

# Transit Operations



## Fleet Facts

Diesel Fleet	Number in Fleet	Engine	Transmission
1998 Nova LFS	28	Detroit Diesel Series 40 inline 6	Allison B400R
2000 Nova LFS	5	Detroit Diesel Series 40 inline 6	Allison B400R

## Fleet Consumption Statistics

Fiscal Year ending June 30, 2011					
Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
1,204,930	4.29	\$762,863	\$303,807	\$188,831	\$1.04

Prior Fiscal Year ending June 30, 2010					
Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
1,230,786	4.34	\$576,048	\$358,779	\$220,713	\$0.94



# Transit Operations



## Fleet Facts

Diesel Fleet	Number in Fleet	Engine	Transmission
2009 Gillig Hybrid LF 29	3	Cummins ISB Inline 6	Allison EP40

## Fleet Consumption Statistics Fiscal Year ending June 30, 2011

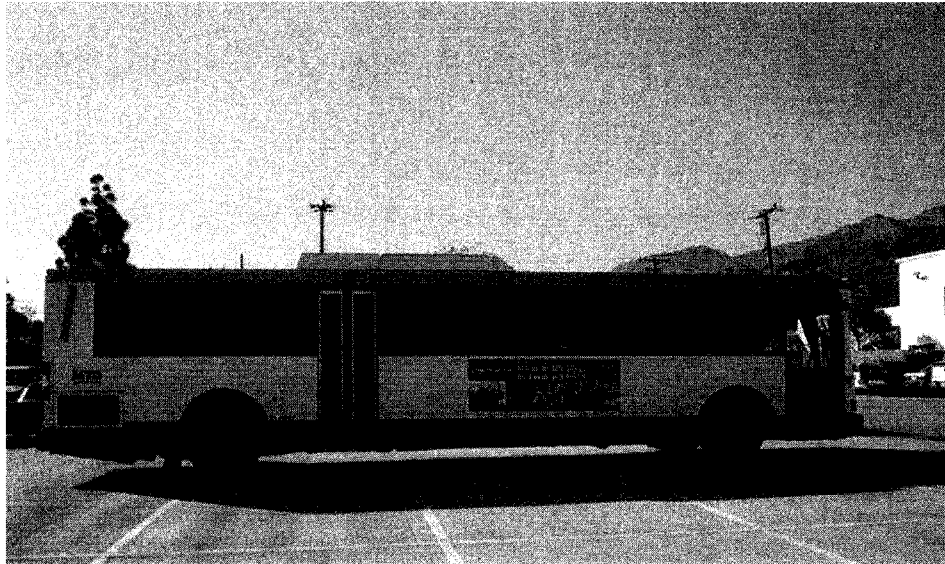
Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
56,916	5.76	\$27,092	\$6,791	\$8,484	\$0.74

## Prior Fiscal Year ending June 30, 2010

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
86,334	6.24	\$28,230	\$3,414	\$7,056	\$0.45

Partial Fiscal Year only, buses placed in service August 24, 2009

# Transit Operations



## Fleet Facts

Diesel Fleet	Number in Fleet	Engine	Transmission
1992 Flexible Metro	8	Cummins ISM Inline 6	Voith D863W7.2

## Fleet Consumption Statistics

Fiscal Year ending June 30, 2011					
Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
77,051	3.99	\$52,463	\$12,569	\$20,300	\$1.11

Prior Fiscal Year ending June 30, 2010					
Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
79,928	4.12	\$39,377	\$10,568	\$19,090	\$0.86

# Transit Operations



## Fleet Facts

EV Fleet	Number in Fleet	Battery Type	Traction
EV's 1 -11	9	Lead Acid	DC Drive
EV's 12 – 17 & 20 - 21	8	Ni-Cad	AC Drive
EV's 18 & 19	2	LiFePO4	AC Drive
EV 22	1	Lead Acid	AC Drive

## Fleet Consumption Statistics

### Fiscal Year ending June 30, 2011

Miles	KWH	MPK	Parts	Labor	Cost per Mile
207,908	335,052	0.62	\$130,492	\$64,279	\$1.25

### Prior Fiscal Year ending June 30, 2010

Miles	KWH	MPK	Parts	Labor	Cost per Mile
208,323	330,359	0.63	\$89,298	\$63,707	\$1.03

# Transit Operations



## Fleet Facts

Diesel Fleet	Number in Fleet	Engine Type	Transmission
2004 Gillig LF 29	14	Cummins ISB inline 6	Allison B300R

## Fleet Consumption Statistics

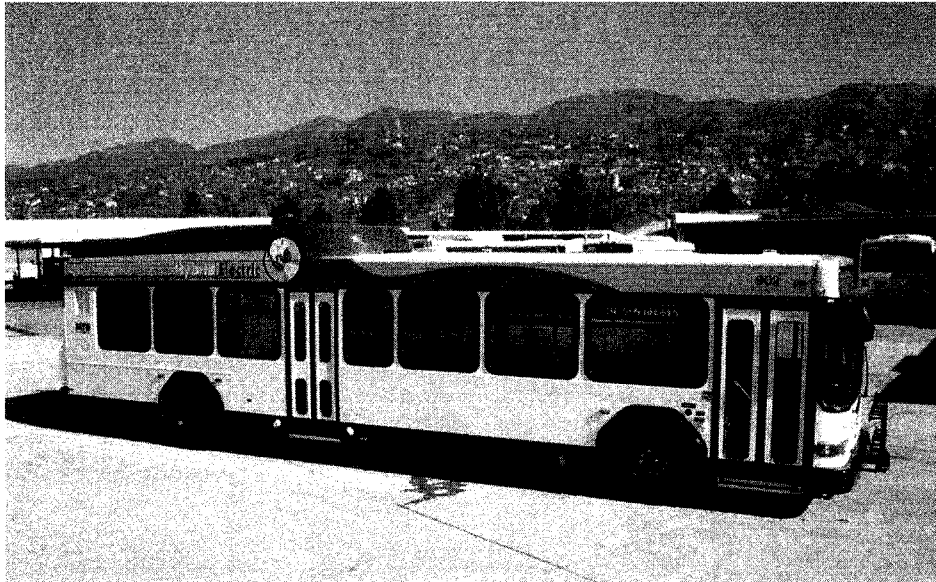
### Fiscal Year ending June 30, 2011

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
422,728	4.67	\$247,336	\$97,390	\$62,305	\$0.96

### Prior Fiscal Year ending June 30, 2010

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
390,337	4.94	\$161,374	\$85,801	\$66,159	\$0.80

# Transit Operations



## Fleet Facts

Diesel Fleet	Number in Fleet	Engine	Transmission
2007 Gillig Hybrid LF	8	Cummins ISB Inline 6	Allison EP40

## Fleet Consumption Statistics

Fiscal Year ending June 30, 2011					
Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
370,315	5.35	\$191,683	\$43,516	\$40,702	\$0.75

Prior Fiscal Year ending June 30, 2010					
Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
379,631	5.46,	\$143,828	\$29,841	\$35,406	\$0.55

# Transit Operations



## Fleet Facts

Diesel Fleet	Number in Fleet	Engine Type	Transmission
2004 Gillig LF 40	15	Detroit Diesel Series 50 inline 4	Allison B400R

## Fleet Consumption Statistics

### Fiscal Year ending June 30, 2011

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
589,211	4.10	\$403,499	\$132,604	\$78,988	\$ 1.05

### Prior Fiscal Year ending June 30, 2010

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
560,919	4.05	\$293,738	\$135,333	\$85,974	\$ 0.92

# Transit Operations



## Fleet Facts

Diesel Fleet	Number in Fleet	Engine	Transmission
2004 MCI D4000	3	Detroit Diesel Series 60 inline 6	Allison B500
2004 MCI D4500	2	Detroit Diesel Series 60 inline 6	Allison B500

## Fleet Consumption Statistics

Fiscal Year ending June 30, 2011					
Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
78,391	4.74	\$45,249	\$18,126	\$11,393	\$0.95

Prior Fiscal Year ending June 30, 2010					
Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
104,759	4.89	\$42,724	\$13,939	\$10,817	\$0.64

Average Miles between Road Calls

FY 2010/2011					
Bus Series	Fiscal Year	All Road Calls	Mechanical Road Calls	Accumulated Miles	Average Miles between Mechanical Road Calls
400 Nova 40 ft	2010/2011	394	307	1,204,930	3,925
	2009/2010	217	167	1,230,786	7,370
500 Flexible 40 ft	2010/2011	25	15	77,051	5,137
	2009/2010	35	26	79,728	3,066
600 Gillig 40 ft	2010/2011	116	90	589,548	6,551
	2009/2010	107	83	560,919	6,758
700 Gillig 29 ft	2010/2011	126	111	422,728	3,808
	2009/2010	118	96	390,337	4,066
700 Gillig 29 ft Hybrid *	2010/2011	6	6	56,916	9,486
	2009/2010	9	8	86,334	10,792
800 MCI 45 & 40 ft	2010/2011	4	3	78,391	26,130
	2009/2010	3	3	104,759	34,920
900 Gillig 40 ft Hybrid	2010/2011	102	89	370,650	4,165
	2009/2010	52	47	379,631	8,077
Elec Veh.	2010/2011	357	173	207,908	1,202
	2009/2010	157	81	205,240	2,534
Fleet	2010/2011	1,130	794	3,008,122	3,789
	2009/2010	699	512	3,037,734	5,933

\*Partial Q1 and full Q2, Gillig hybrid buses placed in service August 24, 2009



# Management & Administration

April through June 2011

MTD Turnover Rate 2008-2011	Fourth Quarter 2008	Fourth Quarter 2009	Fourth Quarter 2010	Fourth Quarter 2011
Staff	0%	6%	3%	3%
Drivers	2%	1%	1%	1%
Service Workers	0%	9%	0%	0%
Mechanics	0%	0%	0%	0%
Overall % Totals	1%	2%	1%	1%

# Management & Administration

April through June 2011

## Workers' Compensation Claims

Workers' Compensation Claims (employee injury)	Temporary Disability (lost time)	No Lost time (first aid only)
April - June 2008	1	0
April - June 2009	0	0
April - June 2010	4	2
April - June 2011	4	2

## Liability Claims

Liability Claims (bus accidents)	Reportable to National Transit Data Base	Reportable to MTD
April - June 2008	0	6
April - June 2009	1	8
April - June 2010	1	12
April - June 2011	0	9

# Transit Finance

## Compliance Report for Quarter Ending June 30, 2011

As a recipient of Federal funds from the Federal Transit Administration (FTA), the Santa Barbara Metropolitan Transit District (MTD) is subject to a number of rules and regulations. This report describes actions taken between April 1 and June 30, 2011, to address these requirements.

### MTD Compliance Actions

Submitted quarterly reports as required for MTD's American Recovery and Reinvestment Act of 2009 (ARRA) grant.

Submitted Milestone Progress Reports and Federal Financial Reports for MTD's FTA grants as required.

Submitted Disadvantaged Business Enterprise (DBE) quarterly and biannual "Uniform Report of DBE Commitments/Awards and Payments" reports to FTA as required.

Submitted MTD and Easy Lift monthly National Transit Database Safety and Security reports to FTA as required.

Submitted MTD and Easy Lift monthly National Transit Database Ridership reports to FTA as required.

Submitted revised triennial Title VI Non-Discrimination Program Update to FTA as required.

Submitted Equal Employment Opportunity Program Addendum to FTA as required.

Continued to monitor all FTA compliance areas.

Continued to monitor the Americans with Disabilities Act (ADA) complementary paratransit service operated by Easy Lift Transportation for MTD (*MTD is responsible for this service, and must ensure that it complies with all FTA requirements*).

**CHUCK McQUARY**  
BOARD DIRECTOR

**DICK WEINBERG**  
BOARD DIRECTOR

**OLIVIA RODRIGUEZ**  
SECRETARY

**DAVE DAVIS**  
CHAIR

**ROGER ACEVES**  
VICE CHAIR

**BRIAN FAHNESTOCK**  
BOARD DIRECTOR

**JOHN BRITTON**  
BOARD DIRECTOR

**DBE**

**SHERRIE FISHER**  
GENERAL MANAGER

**JERRY ESTRADA**  
ASSISTANT GENERAL MANAGER/  
CONTROLLER

**NATASHA CARBAJAL**  
ADMIN. ASSISTANT-  
RECEPTIONIST

**STEVE MAAS**  
MANAGER OF  
STRATEGIC  
PLANNING &  
COMPLIANCE

**BRAD DAVIS**  
ASSISTANT  
CONTROLLER

**TOM SHELTON**  
IT MANAGER

**JUAN PEREZ**  
ELECTRONIC  
COMMUNICATIONS/  
FAREBOX TECHNICIAN

**JOSH MARTINEZ**  
FARE & REVENUE  
COLLECTION  
TECHNICIAN

**DAVID DAMIANO**  
MANAGER OF TRANSIT DEVELOPMENT &  
COMMUNITY RELATIONS

**KATE SCHWAB**  
ASST. MANAGER  
OF MARKETING &  
CUSTOMER SERVICE

**MARTHA TORRES**  
LEAD CUSTOMER  
SERVICE REP.

**4 FT & 1PT**  
CUSTOMER  
SERVICE REPS

**CYNTHIA BOCHE**  
ASST. PLANNING  
MANAGER

**PAUL TUMBLESON**  
SENIOR SCHEDULER

**PABLO ZUNIGA**  
ROUTE PLANNER/  
SCHEDULER

**ROBERT OLIVERA**  
BUS STOP MAINTENANCE

**DALE ZIELINSKI**  
MANAGER OF  
MAINTENANCE

**FRANK REYNOSO**  
FACILITIES SPECIALIST

**MIKE CARDONA**  
SUPERINTENDENT OF  
MAINTENANCE

**1 FOREMAN**  
**13 MECHANICS**

**1 UTILITY WORKER**  
**RICARDO CABRERA**  
LEAD UTILITY

**3 UTILITY WORKERS**  
**9 SERVICE WORKERS**

**STEVE HAHN**  
MATERIALS MANAGER

**SUSAN SCHORR**  
MAINTENANCE DATA  
ANALYST

**JOHN HERRERA**  
PARTS CLERK

**LIZ DE LA TORRE**  
MANAGER OF  
ACCOUNTING

**THAIS SAVAT**  
ASST. ACCOUNTING  
MANAGER

**DIANA BAUTISTA**  
BOOKKEEPER

**PATRICIA SARABIA**  
ACCOUNTING CLERK

**BILL MORRIS**  
MANAGER OF  
OPERATIONS

**GABRIEL GARCIA**  
MANAGER OF HUMAN  
RESOURCES & RISK

**DAVE MORSE**  
SUPERINTENDENT OF  
OPERATIONS

**HATTIE HUSBANDS**  
OPERATIONS ASSISTANT

**3 ROAD SUPERVISORS**

**2 TERMINAL SUPERVISORS**

**2 TRANSIT CENTER SUPERVISORS**

**1 TRAINING SUPERVISOR**

**150 DRIVERS**

**MTD**  
**Santa Barbara**

UPDATED 5/03/2011

To: Chair Davis  
Members of the Board of Directors  
From: Sherrie Fisher, General Manager  
Date: August 5, 2011  
Subject: Administrative Update



## Marketing

Staff has been working closely with a new organization known as Santa Barbara Village comprised of a group of individuals that provides safe and reliable information to seniors in our community. MTD staff will participate in their first open house on August 16<sup>th</sup> from 4:00-6:00pm held at the Adobe Hill-Carrillo 15 E. Carrillo Street.

MTD participated in Safety Towns all summer throughout the service area. We educated 914 children and 392 teens on the benefits that MTD provides to our community and how to access transit safely. Marketing will attend several back to school events in the next few weeks. These events give staff the opportunity to familiarize both parents and students with MTD service while helping them select the route that best fits their needs.

Two locations have been secured for the new GFI ticket vending machines. The first is inside Scolari's grocery store on Milpas Street while the second is at the Goleta Valley Community Center on Hollister. Both will be featured in MTD's schedule guide and promoted in the interior of all buses as well as included in any promotional materials.

## HR and Risk

Four MTD staff members are certified as Breath Alcohol Technicians to carry out testing employees (both of MTD and Easy Lift) under MTD's in-house drug and alcohol testing program. These staff members (Gabriel Garcia, Imelda Martin, Jill Grisham and Hattie Husbands) just completed a timely renewal of the mandated 5-year refresher training that consisted of on-line DOT/FTA regulation proficiency testing, web-based testing for mock breath alcohol tests, and observed on-site drug screen mock collections. These employees are to be thanked for helping MTD remain in compliance with the mandated random testing program.

## Operations

To date, twenty five members of the Operations department (supervisors and drivers) have been trained on the Coastal Express Limited Service including drivers who have chosen to specifically bid for this work and sufficient interregional extra-board drivers.

A "Caught in the Act of doing something great" was awarded to driver Linda Lee Lackey for "excellent customer service." Ms Lackey has been an MTD employee for 30 years this month. Congratulations and thank you to LLL. She won the August C.I.T.A. drawing.

## Maintenance

Replacement of the engine head is in progress on Bus #427.

The five Novas (406, 412, 415, 423 and 428) designated for retirement have been picked up by Ken Porter Auction. Additionally Nova Bus #408 will be dismantled for salvage parts.

Annual CHP inspection is scheduled for Monday, August 8 through Thursday, August 11.

All fourteen new Gillig 40ft. buses are now released for service.

Four Ebus shuttles were inspected at Anaheim Transportation Network. ATN has offered the vehicles to MTD at no cost. They have removed some parts to support their five remaining vehicles. The assessment is that enough parts remain with salvage value to MTD to offset the cost of lowbed transportation to Santa Barbara.

The seats in Novas #429 through #433 are being refurbished after (11 years in service.) All costs (parts and labor) will be accrued as a capital project.

The three bicycle storage pods have been anchored to the ground and are ready for use by employees.